



SOCCER TRAINING AND DEVELOPMENT CLUB

Collection Policy

Registration Procedure & Policies

1. How to Register:

- a. Online: Please complete and submit an online registration form for the desired program and make an online payment.
- b. By phone: front office can process your registration and payment over the phone
- c. In person: visit Royal York FC's office during office hours and front office will process your registration and payment on the spot
- d. Rep development program registration: three options listed above. Fourth option is to mail or drop off cheque(s) at RYFC office

2. Confirmation Policy

Online registrants will receive an immediate confirmation by e-mail. If you have not received a confirmation, please consider yourself not registered and contact Front Office at 416-255-1212 or <u>frontoffice@royalyorkfc.com</u> or <u>info@royalyorkfc.com</u>.

3. Payment Policy

Payment for online registrations is via PayPal. Phone registrations is by credit cards (Visa, Master card or American Express). In person registration is by credit cards, cash or cheque(s).

4. Cancellation Policy

Royal York FC does not provide refund or credit for cancelations. However, customer may substitute one program with the other and price difference will be settled upon transfer. Non-attendance or non-payment does not constitute cancellation from a session. If registrants leave a session early, they will not be eligible for a refund. If RYFC cancels a training session, make-up session will be scheduled at RYFC's discretion (excludes House League and Rep Development Program)

By submitting a registration, the registrant acknowledges and accepts the conditions of this payment and cancellation policy.