



ROYAL YORK FOOTBALL CLUB

SOCCER TRAINING AND DEVELOPMENT CLUB

Refund Policy

POLICY STATEMENT

1. This policy applies to registration fees paid directly to Royal York FC (RYFC) either online or in person.
2. RYFC commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the Club if/when a member withdraws.
3. All refund requests must be made in writing to the RYFC office by the individual who paid the fee(s) either in person or via RYFC's on-line request for refund procedure. Please allow 4-6 weeks for refunds to be processed.
4. An administrative fee of 70.00 will be charged on approved refunds.
5. The final amount of any refund will be at RYFC's discretion.
6. RYFC shall not be responsible for any monies paid to a team, team coach or team official and RYFC shall not entertain requests for any such refunds.
7. RYFC shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.
8. Royal York Football Club will make no concessions to re-schedule a class or have a make-up class due to weather or any other circumstances. Royal York Football Club will not pro-rate for missed sessions. Missed sessions will not be carried over into next program block. Royal York Football Club reserves the right to cancel program, change the program location, change the program date, change the program time, cease program offer at any time without notice or obligation. Royal York Football Club reserves the right to offer programs or sessions at anytime without notice or obligation.

HOUSE LEAGUE AND GRASSROOTS PROGRAM REFUND POLICY

1. There will be no refund of registration fees.
2. Transfer of fees will be at RYFC discretion.
3. A paid registration fee shall be fully refunded in the event RYFC is unable to field a team or provide a suitable program alternative. No administrative fee shall be withheld in this case.
4. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation and shall be provided.
9. There will be no refund/transfer for a registration fee if a player is suspended or expelled from RYFC under the Royal York FC's discipline policy or code of conduct rules.

REP DEVELOPMENT PROGRAM REFUND POLICY

1. 1 There will be no refund or transfer of registration fees.
2. A paid registration fee shall be fully refunded in the event RYFC is unable to field a team. No administrative fee shall be withheld in this case.
3. 2. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation shall be provided.
4. Subsequent to accepting a place in the Rep Development Program through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement.
5. There will be no refund/transfer for a registration fee if a player is suspended or expelled from the OSA or RYFC under the respective discipline policies or code of conduct.

CAMPS & CLINICS REFUND POLICY

1. There will be no refund/transfer of registration fees
2. Refunds requested prior to the above stated deadlines will be processed, minus the Club's set administrative fee.

3. A paid registration fee shall be fully refunded in the event RYFC is unable to field a camp or clinic or provide a suitable program alternative. No administrative fee shall be withheld in this case.
4. A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons within 14 days of injury occurrence. Medical documentation shall be provided.
5. There will be no refund/transfer for a registration fee if a player is suspended or expelled from OSC under Royal York FC's discipline policy or code of conduct rules.